

SALES MANUAL 2023



GLACIER EXPRESS

Window to the Swiss Alps

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above sea level. Thanks to the large panoramic windows, a clear view

of numerous summits, deep gorges and the UNESCO World Heritage sites “Swiss Alps Jungfrau-Aletsch” and “Rhaetian Railway in the Albula/Bernina Landscapes” is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.

71'727

Number of passengers 2021

92 Jahre

On 25 June 1930, the Glacier Express started operating

8 h

St. Moritz – Zermatt (291 km), time of travel

2'033 m

Highest point is at Oberalppass

585 m

Lowest point is in Chur

291

Bridges (Highest bridge: Solisviadukt 85 m and Landwasser Viaduct 65 m / 142 m)

91

Tunnels

15.4 km

Longest tunnel is the Furka tunnel

31.9 km

Cog wheel stretch

125 ‰

Highest gradient
Ackerstand-Stalden

Our sister railways:



箱根登山電車
Hakone Tozan Railway



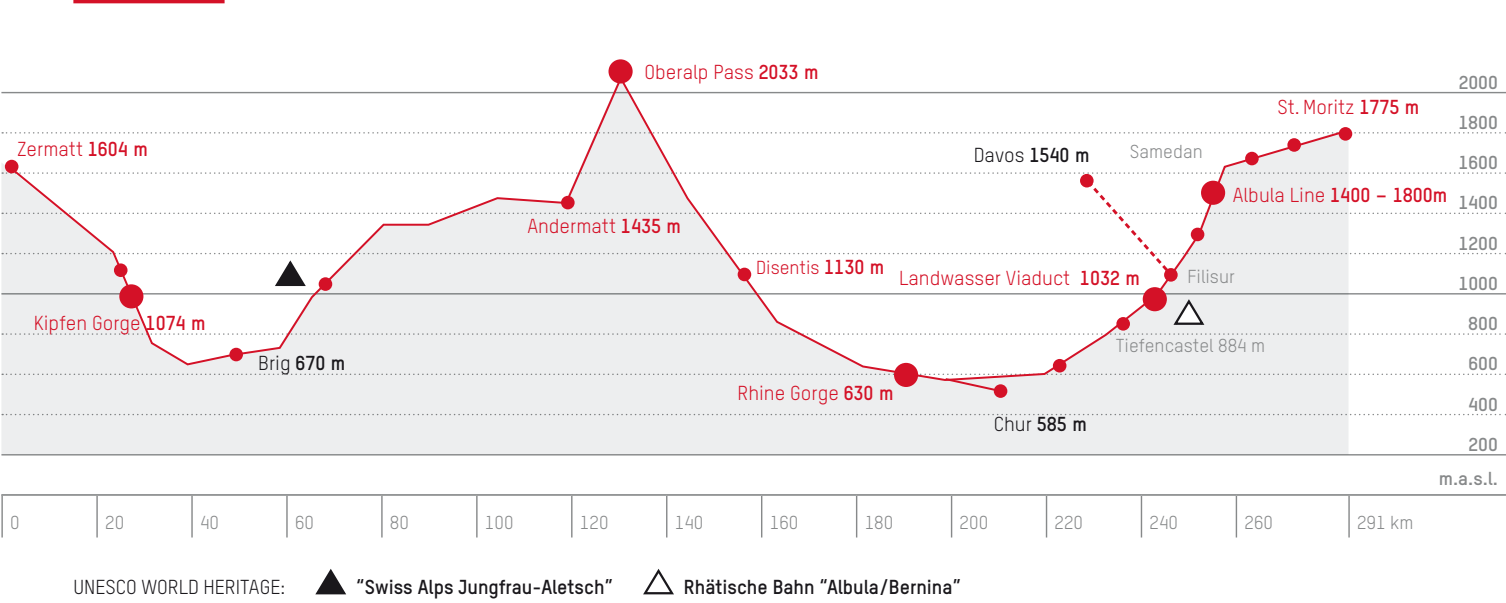
All prices in CHF, including 7,7 % VAT. Prices and timetables are subject to change. General terms and conditions of the Glacier Express SA apply.

Imprint: Copyright of all pictures belongs to the Glacier Express AG.
Price and program subjects to change. Version May 2022.

CONTENTS

- 03 Facts and figures
- 04 Highlights along the route
- 06 Experiences – year round
- 07 Railway route & day trips
- 08 Timetable & sections
- 09 Fares & surcharge
- 10 Purchase of tickets
- 11 Reservation & terms and conditions
- 12 Included benefits & information for tour operators
- 13 Car compositions & class system
- 14 Excellence Class
- 16 Catering service
- 18 Promotional material
- 19 Souvenirs & luggage transport

HIGHLIGHTS ALONG THE ROUTE



En route from Zermatt to St. Moritz the Glacier Express comprises the following highlights and excursion attractions:

Matter Valley

The Matter Valley between Zermatt and Stalden spans some 25 kilometres and offers a remarkable range of scenic splendours – eternal ice, deep ravines and rugged rockfaces; 29 four-thousand-metre peaks and flowering Alpine meadows; the highest-altitude vineyards in Europe and superb ski runs. Running through the valley is the wild and foaming River Matter Vispa, which converges with the Saaser Vispa at Stalden before joining the Rhone at Visp.



Kipfen Gorge

Close to Kalpetran, the Glacier Express continues through the wild and romantic Kipfen Gorge along one of the route’s most scenic sections. The train line and the River Vispa run parallel at close quarters, and in the past flooding and avalanches have caused considerable damage. The flow of the Vispa is now regulated and the railway track protected by masonry to avoid further damage.



Andermatt

Andermatt is located at the foot of the 2,033-metre Oberalp Pass in the canton of Uri, along the 144-kilometre network of the Matterhorn Gotthard Bahn. From here trains depart for Disentis, Göschenen and Zermatt. Due to the already partly opened new tourism resort Andermatt Swiss Alps, Andermatt is developing into an attractive year-round vacation destination.



Oberalp Pass

The Oberalp Pass links Disentis/Mustér in Canton Graubünden with Andermatt in Canton Uri. At 2,033 metres, it is the highest point on the route of the Glacier Express. Located even higher to the south is Lake Toma (2,345 metres), recognized as the source of the River Rhine.



Disentis Monastery

Disentis is dominated by the oldest Benedictine monastery in Switzerland, built in the late 17th century. In 1799 the monastery church was burned and plundered by Napoleon’s army. Extensive restoration work was undertaken in the late 19th century. Today it houses a school.

Rhine Gorge – the “Swiss Grand Canyon”.

It began 10,000 years ago as the famous Flims landslide – now it is a unique natural backdrop. Over many centuries the River Rhine has carved a path through the bedrock. The result is a ravine renowned as the Swiss Grand Canyon, and one of Switzerland’s most impressive natural spectacles. The Rhine Gorge is a popular attraction for hikers, bikers and river-rafters – and can even be toured by train.



Landwasser Viaduct

The Landwasser Viaduct is the most spectacular construction on the 63-kilometre Albula stretch between Thusis and St. Moritz – and the most photographed feature of the entire Rhaetian Railway. It comes into view on the right shortly before the village of Filisur, is 142 metres long and rises impressively to a height of 65 metres. The natural stone viaduct extends in a curve over the rugged Landwasser Valley directly into a tunnel entrance on a vertical rock wall.



Albula Line

The most spectacular section of the Glacier Express Line lies between Preda and Bergün. Six towering viaducts, three spiral tunnels, and two helical tunnels make it possible to scale the 400 metre height difference. A triumph of railway engineering: the railway line between St. Moritz and Thusis belongs to the UNESCO World Heritage Site “Rhaetian Railway in the Albula/Bernina Landscapes”.

EXPERIENCES – YEAR ROUND



Gornergrat Bahn

Best view of the Matterhorn

If you want to discover the dazzling beauty of the Alps, you'll soon realise that the trip to the Gornergrat is an essential excursion. Its sunny viewing platform over 3000 m a.s.l., accessible all year, makes the Gornergrat ridge a top destination, and not just because of its altitude. Surrounded by 29 peaks rising above 4000 m and by Switzerland's greatest mountain and second largest glacier in the Alps, it offers a spectacular mountain panorama second to none. And the "Matterhorn Railway" renders it so close you can almost touch it. The highest open-air rack railway in Europe has its starting point in the well-known Valais resort of Zermatt, from where it travels daily during the high season every 24 minutes on the 9,339-metre route to the Gornergrat.

Gornergrat all year round:

"Zoom the Matterhorn" – The new multimedia experience!
Gornergrat Gourmet Ticket

Gornergrat summer experiences

- Worldfamous Matterhorn-reflection in the Riffelsee
- Hiking / 360° Loop Gornergrat / Biking
- Sunrise ride / Summit Shopping / Photopoint
- Meet the Sheep (Valais blacknose sheep)

Gornergrat winter experiences

- Winter hiking / snowshoe hiking / skiing
- Toboggan (Riffelboden–Riffelberg)
- Igloo village with fondue offer
- Dining with the stars / Summit Shopping / Photopoint

Gornergrat Bahn

Bahnhofplatz 7, CH-3900 Brig
Phone +41 (0)848 642 442
railcenter@gornergrat.ch
www.gornergrat.ch



Bernina Express

From the glaciers to the palms

From high up among the towering glaciers of the mountains down to the swaying palms of Italy, the Bernina Express, the highest transalpine railway in the Alps, provides a link between northern and southern Europe. And it does so in the most wonderful way imaginable, on a railway line that coexists in perfect harmony with its glorious mountain setting. A masterpiece of engineering: since 2008 the stretch of track between Thusis and Tirano has had UNESCO World Heritage status. The wonders of nature and the cultural achievements of man merge into one to offer one of the best ways ever to experience the Alps.

Bernina Express Bus – a scenic journey through the south

Want to see more of the south? On the Bernina Express Bus from Lugano to Tirano you will travel past picturesque fishing villages on the shores of Lake Como and Lake Lugano. Combine your journey on the Bernina Express to make it a thrilling round trip!

Dining on the move & Railbar

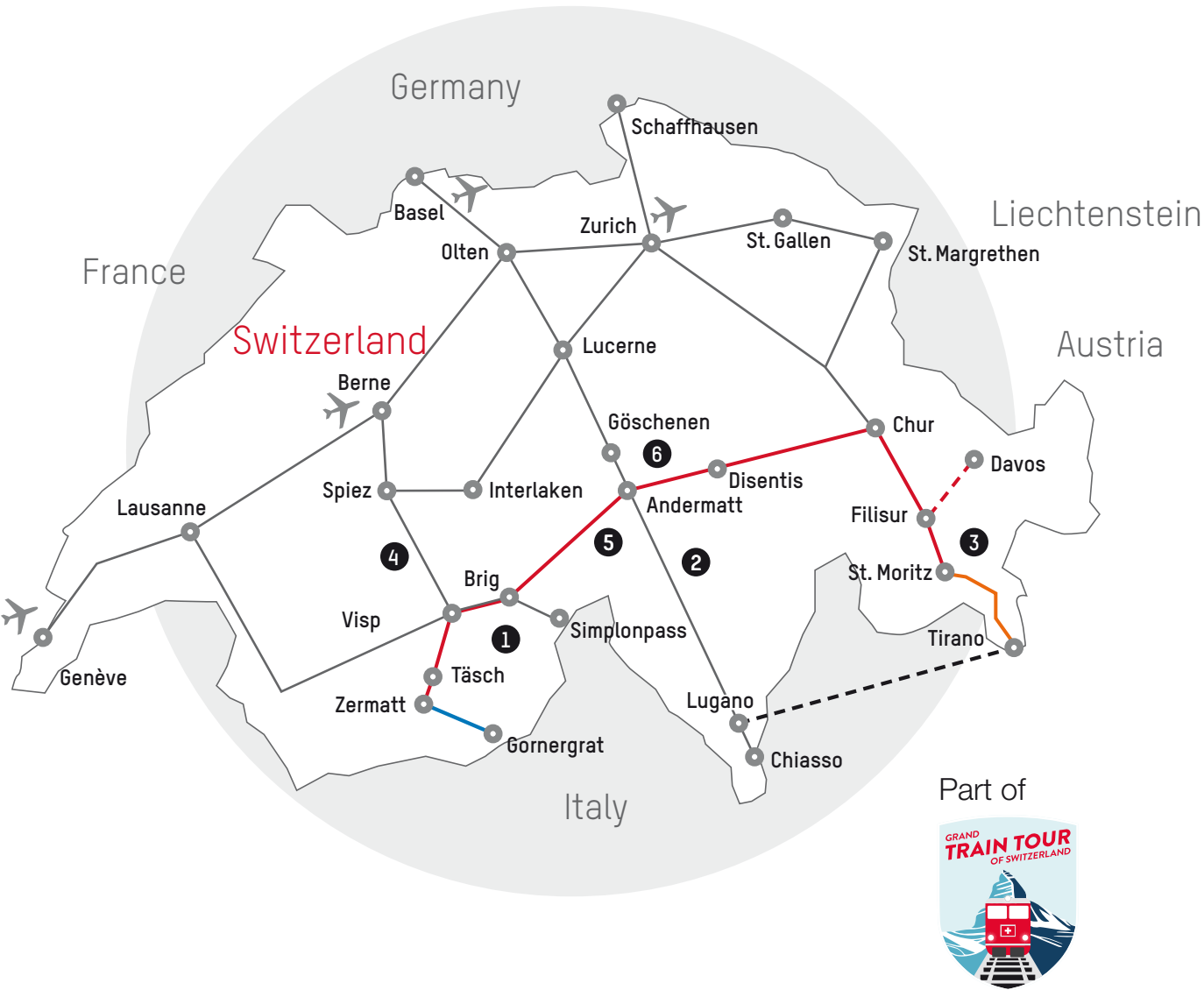
Fine regional specialties make the trip on the Bernina Express a culinary experience. Warm and cold drinks, snacks and souvenirs are available from the Railbar. The on-board personnel will serve the local delicacies directly at your seat. You will spend lunchtime in Poschiavo, Le Prese or Tirano. There are a number of restaurants close to each of the stations.

Rhätische Bahn AG

Bahnhofstrasse 25, CH-7001 Chur
Phone +41 (0)81 288 65 65
railservice@rhb.ch
www.berninaexpress.ch



RAILWAY ROUTE & DAY TRIPS



- LEGEND**
- Glacier Express train
 - Gornergrat railway
 - Bernina Express train
 - Bernina Express bus
- 1 Simplonpass (by coach) Simplontunnel (by train)
 - 2 Gotthardtunnel (by coach) Gotthardtunnel (by train)
 - 3 Berninapass (by coach) Bernina Express (by train)
 - 4 Lötschberg Base tunnel (by train)
 - 5 Furka Basistunnel (coach transportation)
Furkapass (by coach / Summer)
 - 6 Oberalp pass (by train / coach / Summer)

GLACIER EXPRESS AS A DAY TRIP

A 4¼-hour journey onboard the Glacier Express departin from the cities in German speaking Switzerland is also ideal as a day trip.

- from / to Berne: 8½ h
- from / to Interlaken: 11 h
- from / to Lucerne: 10½ h
- from / to Zurich: 8½ h

TIME OF TRAVELING BY BUS

Lucerne – Andermatt	1 h
Interlaken – Brig	2 h
Interlaken – Andermatt	1¼ h
Zurich – Chur	1½ h
Milano – Tirano	3 h

GLACIER EXPRESS

Brig – Chur (4¼ h)
Berne – Brig (1 h) / Chur – Berne (2½ h)
Interlaken – Brig (1 h) / Chur – Interlaken (3½ h)
Lucerne – Brig (2 h) / Chur – Lucerne (2¼ h)
Zurich – Brig (2 h) / Chur – Zurich (1½ h)

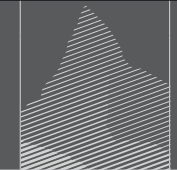
GOTTHARD PANORAMA EXPRESS

Lucerne – Göschenen (3½ h) – Lugano (2 h)





TIMETABLE & SECTIONS

WINTER 10.12.2022 – 06.04.23 – 12.05.2023 12.05.23		SUMMER 13.05. – 15.10.2023					WINTER 10.12.2022 – 06.04.23 – 12.05.2023 12.05.23		SUMMER 13.05. – 15.10.2023			
TRAIN 902 ²	904	900	902 ²	904	906		923 ²	925	901	903 ²	905	907
08.52	09.52	07.52	08.52	09.52	–	ZERMATT	17.10	18.10	–	17.10	18.10	20.10
10.10	11.10	09.10	10.10	11.10		BRIG	15.50	16.50		15.50	16.50	18.50
10.18	11.18	09.18	10.18	11.18	14.18	BRIG	15.40	16.40	13.40	15.40	16.40	18.40
11.46	12.46	10.46	11.46	12.46	15.46	ANDERMATT	13:54	14.54	12.08	14.08	15.08	17.08
11.54	12.54	10.54	11.54	12.54	15.54	ANDERMATT	13.52	14.52	11.52	13.52	14.52	16.52
12.56	13.56	11.54	12.56	13.56	16.54	DISENTIS/MUSTÉR	12.37	13.37	10.37	12.37	13.37	15.37
13.11	14.11	12.19	13.11	14.11	17.11	DISENTIS/MUSTÉR	12.18	13.28	10.27	12.18	13.28	15.28
14.26	15.25	13.26	14.26	15.25	18.25	CHUR	11.05	12.14	09.26	11.05	12.14	14.26
14.34	15.34		14.34	15.34	18.58	CHUR	10.55	11.55	09.04	10.55	11.55	
–	–	–	–	–	19.27 x	THUSIS	–	–	08.33 †	–	–	–
15.27 x	16.27 x	–	15.27 x	16.27 x	19.44 x	TIEFENCASTEL	10.07 †	11.00 †	08.15 †	10.07 †	11.00 †	–
15.42 x	16.42 x	–	15.42 x	16.42 x	20.00 x	FILISUR ¹	09.49 †	10.43 †	08.01 †	09.49 †	10.43 †	–
–	–	–	–	–	20.13 x	BERGÜN	–	–	07.47 †	–	–	–
16.28 x	17.30 x	–	16.28 x	17.30 x	20.45 x	SAMEDAN	09.01 †	09.58 †	07.15 †	09.01 †	09.58 †	–
–	–	–	–	–	20.52	CELERINA	–	–	07.06	–	–	–
16.37	17.37	–	16.37	17.37	21.00	ST. MORITZ	08.51	09.48	07.02	08.51	09.48	–

Timetables subject to change! ● Arrival time | 1 Change trains from / to Davos | 2 Excellence Class | † Boarding only | x Deboarding only
Please note: There will be no Glacier Express trains running between 16.10. – 09.12.2023. Until 30.10.23 on request trips from St. Moritz-Brig / Brig-St. Moritz possible.
From 27.03. – 14.04.2023 no Excellence Class cars will be running.

SHORT-JOURNEYS SECTIONS (ONLY TRAINS 900/901/906/907)* 13.05.–15.10.2023 Also bookable vice versa, prices for groups of 10 or more people, without surcharge in CHF		
Route	2 nd Class	1 st Class
St. Moritz – Chur	CHF 29.40	CHF 51.80
Chur – Andermatt	CHF 35.80	CHF 63.00
Andermatt – Brig	CHF 24.60	CHF 43.40
Brig – Zermatt	CHF 26.60	CHF 47.00

* Summer – winter on request

SELECTION OF BOOKABLE ROUTES Also bookable vice versa.	
From	To
Zermatt	Filisur / Tiefencastel / Samedan
Zermatt	Chur
Zermatt	Andermatt
Brig	St. Moritz
Brig	Filisur / Tiefencastel / Samedan
Brig	Chur
Andermatt	St. Moritz
Andermatt	Filisur / Tiefencastel / Samedan



FARES & SURCHARGE

FARES FOR GROUPS OF 10 OR MORE PEOPLE, WITHOUT SURCHARGE		
Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 106.60	CHF 187.80
St. Moritz-Brig	CHF 80.00	CHF 140.80
St. Moritz-Andermatt	CHF 59.00	CHF 103.60
Davos-Zermatt	CHF 101.60	CHF 178.60
Chur-Zermatt	CHF 83.40	CHF 147.20
Chur-Brig	CHF 56.80	CHF 100.20
Andermatt-Zermatt	CHF 51.20	CHF 90.40
Andermatt-Filisur	CHF 48.40	CHF 84.60
Tiefencastel-Andermatt	CHF 45.60	CHF 79.80
Tiefencastel-Brig	CHF 66.60	CHF 117.00
Tiefencastel-Zermatt	CHF 93.20	CHF 164.00

SURCHARGES 1 st AND 2 nd Class		
	10.12.2022 – 12.05.2023	13.05.2023 – 15.10.2023
Long journeys	CHF 39.00	CHF 49.00
Short journeys	CHF 29.00	CHF 39.00
Excellence Class	CHF 470.00	CHF 470.00

No commission is given on supplements.

INDIVIDUAL FARES UP TO 9 PEOPLE, WITHOUT SURCHARGE		
Route	2 nd Class	1 st Class
St. Moritz-Zermatt	CHF 152.00	CHF 268.00
St. Moritz-Brig	CHF 114.00	CHF 201.00
St. Moritz-Andermatt	CHF 84.00	CHF 147.80
Brig-Chur	CHF 81.00	CHF 143.00
Davos-Zermatt	CHF 145.00	CHF 255.00
Chur-Zermatt	CHF 119.00	CHF 210.00
Andermatt-Zermatt	CHF 73.00	CHF 129.00
Filisur-Andermatt	CHF 69.00	CHF 120.80
Tiefencastel-Andermatt	CHF 65.00	CHF 113.80
Tiefencastel-Brig	CHF 95.00	CHF 167.00
Tiefencastel-Zermatt	CHF 133.00	CHF 234.00

- Since 15.12.2019, new groupe tariffs apply on the Swiss railway network:
- Above 10 persons 30 % discount on the tariff for single traveler ticket
 - Children up to the age of six free of charge (not including Excellence Class: children between the age of 0–6 also require a seat reservation in Excellence Class)
 - 50% discount on the ticket for children/youth up to 25 years old
 - 50% discount with Half Fare Card / Swiss Half Fare Card
 - The surcharges are to be paid in full by all passengers. This also applies to holders of a Swiss Travel Pass, Eurail or Interrail ticket
 - The listed seat reservation surcharges are always to be added to the corresponding fare



1st Class



2nd Class



PURCHASE OF TICKETS

For the ticket collection for Glacier Express trains there are the following payment options:

Obtaining tickets

For every trip, you will receive an e-ticket once your final communication has been received. The group ticket is issued based on the number of participants registered most recently at Railservice. Please ensure you observe the conditions of cancellation. There can therefore be no subsequent changes or refunds (please also refer to the “General terms and conditions of contract” page 11).

Payment of tickets

You can purchase all tickets and additional services against invoice or via credit card. Please note that it is not possible to pay by cheque.

Payment modalities within Switzerland

The fee for the ticket should be paid (bank transfer) using the payment order attached.

Payment modalities outside Switzerland

Please note the following to ensure a transaction remains free of bank charges when making a bank transfer to Rhaetian Railway:

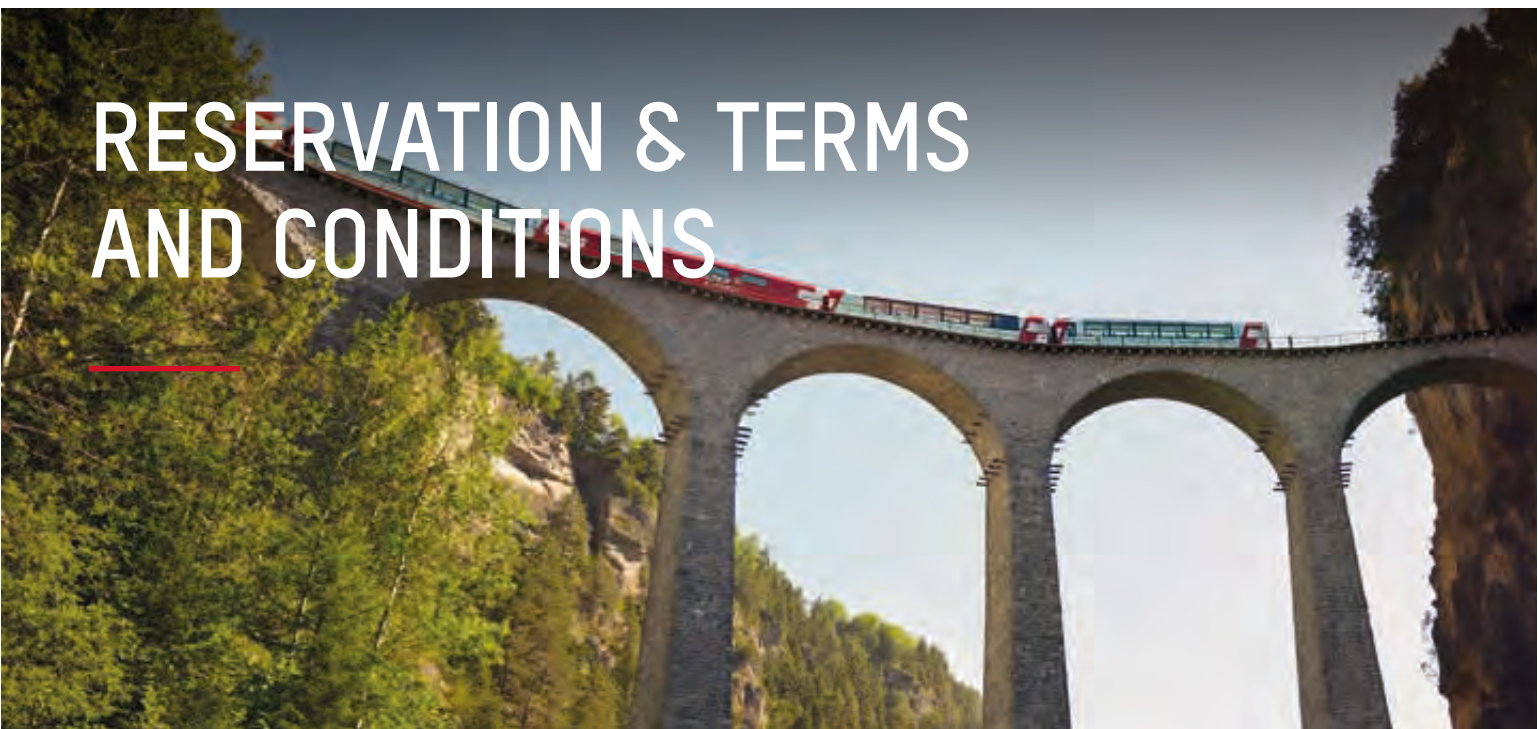
Rhätische Bahn AG

Graubündner Kantonalbank
CH-7000 Chur

SWIFT / BIC: GRKB CH 2270 A
IBAN: CH 8000 7741 1026 0533 300
Clearing number: 774
Post Konto number: 70-39-7

Bank transfer exclusively in CHF

The Rhaetian Railway does not levy any bank service charges for bank transfers. Otherwise a processing fee of CHF 50.00 is charged.



RESERVATION & TERMS AND CONDITIONS

Bookings for individual travellers (FIT) (1 – 9 people)

- possible 90 days prior to travel date
- under www.glacierexpress.ch
 - via info@glacierexpress.ch
 - at all Swiss Railway stations
 - at all possible rail stations aboard
 - at travel agencies with train ticket sale
 - Eurail/EURONET (ERA)

Glacier Express B2B shop

Resellers of individual seats (up to 9 people) can now book by logging in directly to the B2B shop. This enables a precise seat to be booked and also includes the possibility to book a catering offer. If you are interested and would like more information, please contact the person responsible for the relevant market or send a mail to admin@glacierexpress.ch.

Bookings for groups (10 or more people)

Group reservations can be submitted at any time. Early reservation is recommended. Groups are seated together in the same carriage whenever possible. Final confirmation details (number of train, carriage and seat) will be sent to you 27 days prior departure.

Contact for reservation

Rhätische Bahn AG | Railservice | Bahnhofstrasse 25 | CH-7001 Chur
Mon – Sun 07.00 – 19.00
Phone +41 81 288 65 25 | info@glacierexpress.ch
Subject «Reservation Glacier Express 2023»

Procedure for group reservations

Winter 2022/2023 timetable enquiries

Until **31.07.2022***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)
From **August 2022**: Reservation confirmations sent by Glacier Express

Summer 2023 timetable enquiries

Until **11.09.2022***: Reservation enquiries to Glacier Express (info@glacierexpress.ch)
From **October 2022**: Reservation confirmations sent by Glacier Express

Please inform the Railservice together with your request whether the trip is planned with or without catering offer. However, the reservation for the catering still has to be booked separately via Panoramic Gourmet AG. See p. 16

* Recommended date. Requests received later will be taken into account where possible.

General Terms and Conditions of contract

The contract between the tour operator and RhB comes into force with the unconditional acceptance of the reservation by RhB (together with these general conditions and terms of travel). See www.glacierexpress.ch/touroperator for the complete General Terms and Conditions of contract.

Cancellation fees

The following cancellation charges apply should reserved services be cancelled in part or not cancelled in good time. The determining factor for calculating cancellation or alteration charges is the date of receipt of your written notification via info@glacierexpress.ch. At weekends (Saturday / Sunday) or on public holidays, the next working day will apply as the date of receipt.

CANCELLATION OF GROUPS | 1st AND 2nd Class

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	CHF 1000.00 per group
13 days prior to travel date or no-show of the group	100 % of the fare price incl. supplement

REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING OR A REDUCTION OF THE ORIGINALLY BOOKED ROUTE TO A SHORTER ROUTE:

Up to 30 days prior to travel date	no charge
29 to 14 days prior to travel date	actual fare price incl. supplement or max. CHF 100.00 per person
13 days prior to travel date or no-show	100 % of the fare price incl. supplement

EXCELLENCE CLASS | REDUCTION OF THE NUMBER OF PEOPLE TRAVELLING

Up to 90 days prior to travel date	CHF 140.00 reservation flat rate / seat
89 to 60 days prior to travel date	CHF 317.00 flat rate / seat
59 days prior to travel date or no-show	effective fare incl. supplement

INCLUDED BENEFITS & INFORMATION FOR TOUR OPERATORS

On board services

On board all trains, all touristic announcements are available in 6 languages (German, French, English, Italian, Japanese and Chinese) via headphones. Headphones and a brochure with information are distributed free of charge. There are also two channels providing musical entertainment throughout your journey. All travellers receive the exclusiv board magazine with featuring further information about the Glacier Express.

Text for operators

From Zermatt and the Matterhorn, the panoramic trip leads over 291 bridges and through 91 tunnels over the Swiss Alps to St. Moritz. The Glacier Express winds its way through remote valleys, past sheer rock faces, idyllic mountain villages, over the Landwasser Viaduct and through the Rhine Gorge, the Grand Canyon of Switzerland. It scales the highest point of its journey at the Oberalp Pass with ease at 2033 metres above sea level. Thanks to the large panoramic windows, a clear view of numerous summits, deep gorges and the UNESCO World Heritage sites “Swiss Alps Jungfrau-Aletsch” and “Rhaetian Railway in the Albula/ Bernina Landscapes” is guaranteed. The menus are prepared freshly in the on-board kitchen and served to you at your seat.

Picture download

Visit www.glacierexpress.ch for pictures in 300 dpi for professional use. Pictures may be used (with our copyright © Glacier Express) for promotional material/brochures/internet.

Features

1st and 2nd class

- Remodeling of the coaches in 2021 along the lines of the Excellence Class in terms of design and technology
- Finer materials are generally used (light oak in 2nd class, dark walnut in 1st class)
- Modern customer information system with built-in infotainment: to obtain additional information on own tablet or smartphone, 8 languages (DE / FR / ENG / ITA / JP / CHIN / KOR / THAI)
- Power outlets at each seat
- Sun protection film on the skylights
- The windows at all entrance doors can be lowered to open up

Galley / Service cars

- Two panoramic windows that open, creating even more opportunity for glare-free photographs and filming
- Screen with infotainment

Information for tour operators online

On www.glacierexpress.ch/en/touroperator you will find a pdf-file of the sales manual and links for the free download of pictures and movies.

St. Moritz station forecourt:

approval of coach drop off/pick up for groups / luggage

Coaches can only enter the forecourt of St. Moritz station with special permission. This entitles a coach to stand outside the station for max. 15 minutes and can be obtained from the ticket counter at St. Moritz station or ordered in advance by e-mail: stmoritz@rhb.ch.

For information: Tel.: +41 (0)81 288 56 40 or e-mail: stmoritz@rhb.ch. For more information go to: www.engadinbus.ch/situationsplan

Andermatt station

The parking lot for bus arrivals is located on the north side of the new station (Bahnhofplatz 3). A map can be requested via info@glacierexpress.ch

Zermatt station

For details of arrival and departure to and from Täsch by bus or train, please refer to the Sales Manual of the Matterhorn Gotthard Bahn: www.matterhorngotthardbahn.ch/de/touroperator



1st Class



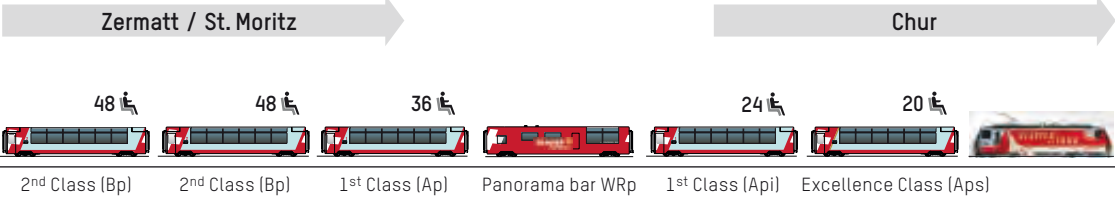
2nd Class

CAR COMPOSITIONS & CLASS SYSTEM

WINTER / HOLIDAYS

TRAIN 902 / 923
Total 176

10.12.2022 – 12.05.2023



SPRING

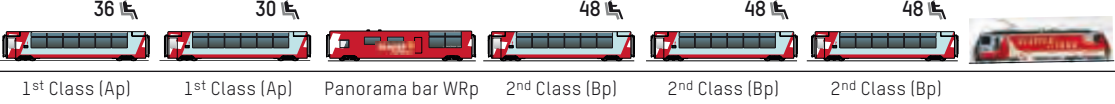
TRAIN 902 / 923
Total 176

10.12.2022 – 12.05.2023



TRAIN 904 / 925
Total 210

06.04.2023 – 12.05.2023



SUMMER

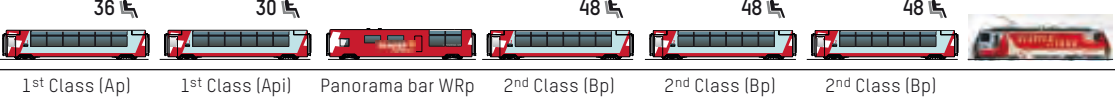
TRAIN 902 / 903
Total 176

13.05.2023 – 15.10.2023



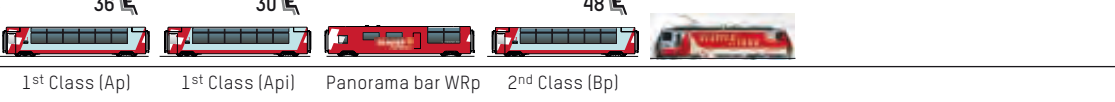
TRAIN 904 / 905
Total 210

13.05.2023 – 15.10.2023



TRAIN 900 / 901 / 906 / 907*
Total 114

13.05.2023 – 15.10.2023

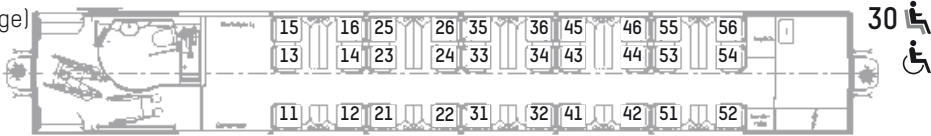


* Subject to change depending on demand/capacity utilization

CLASS SYSTEM

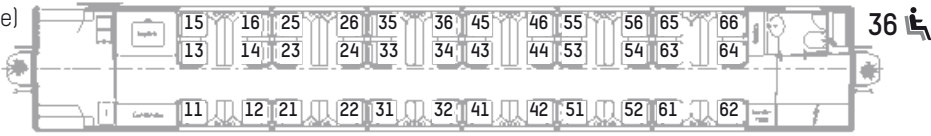
1st Class panoramic cars (central aisle carriage)

- 5 × four-seater and 5 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 22, 35



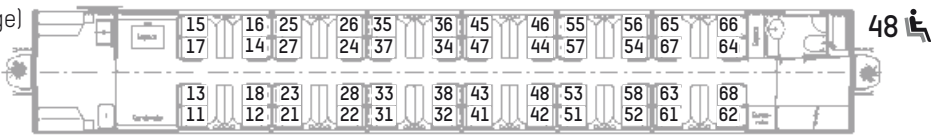
1st Class panoramic cars (central aisle carriage)

- 6 × four-seater and 6 × two-seater, ac
- All seats are equipped with tables
- Carriage numbers 24, 36



2nd Class panoramic cars (central aisle carriage)

- 12 × four-seater, ac
- All seats are equipped with tables
- Carriage numbers 25, 26, 31, 32, 33



EXCELLENCE CLASS



PREMIUM COACH CLASS

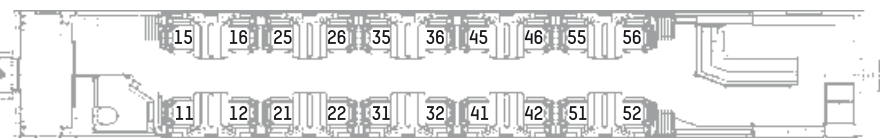


EXCELLENCE CLASS PANORAMIC CAR

10 x two-seater, ac

- Concierge as host in Excellence Class, exclusively for the 20 guests
- Seasonal, regional 6-course menu including wine accompaniment
- Exclusive Glacier Bar
- Infotainment on table provided at each seat

20 



TIMETABLE 10.12.2022 – 15.10.2023

(Please note: There will be no Excellence Class running between 27.03.2023 – 14.04.2023)

WINTER (902/923) | SUMMER (902/903)

Train	Departure		Arrival		Seat reservation
902	Zermatt	8:52	St. Moritz	16:37	CHF 470.00
923/903	St. Moritz	8:51	Zermatt	17:10	CHF 470.00

Seat reservations aboard the Excellence Class are mandatory. Fares: The surcharge should always be added to the corresponding first class ticket price. Price subject to change.

The Excellence Class is the Premium coach class on the Glacier Express. The most pleasant and impressive way to travel between Zermatt and St. Moritz.

Service and features

- Personal concierge for the 20 guests
- Welcome desk & check-in in front of the Excellence Class carriage
- Luggage transport (from/to platform)
- A tablet for infotainment (a tablet and headphones are available to all passengers during the journey, allowing them direct access to the new web-based infotainment system)

- Guaranteed window seat thanks to comfortable, adjustable lounge seating
- Exclusive Glacier Bar for a relaxed atmosphere

Additional services (subject to a charge)

- Cocktails
- Wine cabinet with top-class wines
- Top-class range of spirits

Food and beverages included

- Welcome drink
- Seasonal, regional 6-course menu, incl. corresponding wine
- Soft drinks / mineral water / coffee



Reservation

Do you have any questions about the Excellence Class or do you want to reserve your seat?

We would be happy to advise you:
Phone +41 81 288 65 25
info@glacierexpress.ch

Bookings for individual travellers

- under www.glacierexpress.ch
- via info@glacierexpress.ch
- at all Swiss Railway stations
- at all possible rail stations aboard
- at travel agencies with train ticket sale

Reservation for Groups

Winter 2022/2023 and Summer 2023 via:
Rhätische Bahn AG
Railservice
Bahnhofstrasse 25
CH - 7001 Chur
Phone +41 81 288 65 25
info@glacierexpress.ch

Exclusive use

An exclusive use of the Excellence Class carriage is possible. Inquiries and reservation: info@glacierexpress.ch

CATERING SERVICE

Catering service aboard the Glacier Express

While the Alpine panorama passes by, various culinary specialties and authentic Swiss dishes are served directly at the seat. All dishes are freshly prepared in the carriage in the middle of the train. In addition to breakfast, lunch and dinner, a wide selection of beverages is also available. In the selection of products, great importance is attached to local and seasonal products.

Individual reservations

Reservations can be made by phone 081 300 15 15 or e-mail info@panoramic-gourmet.ch via our gastronomy partner, Panoramic Gourmet AG. For organizational and capacity reasons, we recommend that reservations be made for individual travelers as well.

Group reservation

For groups of 10 persons or more, reservations must be made at least 10 days in advance. Without a reservation no meal offer for groups can be guaranteed. Reservations for groups are accepted by phone 081 300 15 15 or e-mail gruppen@panoramic-gourmet.ch. The general terms and conditions of Panoramic Gourmet AG apply to catering.

Special menus

Requests for special menus concerning food allergies and intolerances should be sent 10 days before the date of travel to gruppen@panoramic-gourmet.ch.

Panoramic Gourmet AG
Gürtelstrasse 20
Postfach 516
CH-7001 Chur
Phone +41 (0)81 300 15 15
info@panoramic-gourmet.ch / www.panoramic-gourmet.ch



SERVICE TIMES ZERMATT – ST. MORITZ			SERVICE TIMES ST. MORITZ – ZERMATT		
Approx. Service times (lunch/dinner)					
	1 st Class	2 nd Class		1 st Class	2 nd Class
900	11.15	11.15	901	11.15	11.15
902	11.30	12.00	903	11.45	12.15
904	12.15	12.45	905	12.45	13.00
906*	16.00	16.00	907	14.45	14.45
	19.00	19.00		17.15	17.15

* only for groups and only with prior reservation

PACKAGES FOR GROUPS OF 10 OR MORE PEOPLE				
Packages	incl. coffee or tea	incl. mineral water* 50 cl	incl. mineral water* 50 cl and coffee or tea	incl. wine 20 cl, mineral water* 50 cl and coffee or tea
Daily plate	Price CHF 38.00	Price CHF 39.00	Price CHF 44.00	Price CHF 52.00
2 course menu	Price CHF 44.00	Price CHF 45.00	Price CHF 50.00	Price CHF 58.00
3 course menu	Price CHF 51.00	Price CHF 52.00	Price CHF 57.00	Price CHF 65.00
4 course menu	Price CHF 56.00	Price CHF 57.00	Price CHF 62.00	Price CHF 70.00

* instead of mineral water with soft drink + CHF 2.00



Glacier Salad



Nut tarte from the Engadin

DAILY MENU OPTIONS FOR GROUPS AND FIT		
Offer	Content	Price
Daily plate	Meat, vegetables, sides	CHF 36.00
2-course menu	Daily plate and appetizer* or daily plate and dessert	CHF 42.00
3-course menu	Appetizer*, daily plate, dessert or small cheese platter	CHF 49.00
4-course menu	Appetizer*, daily plate incl. dessert and complementary cheese	CHF 54.00
*Soup / Salad, offer varies depending on the season		

BREAKFAST PACKAGES (AVAILABLE ON TRAIN 900 / 901 UP UNTIL 10 AM)	
Content	Preis
Schwiizer Zmorge (Swiss breakfast) Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice	CHF 18.00
Buurezmorge (farmers breakfast) Bread basket, 2 butter, 1 jam, 1 honey, 1 hot drink of your choice, Bündnerfleisch cheese plate, sparkling wine 20 cl*	CHF 28.00
Glacier Brunch Bread basket, 2 pieces of butter, 1 portion of jam, 1 portion of honey, 1 hot drink of your choice, scrambled eggs (2 eggs), natural yoghurt with muesli, plate of ham and cheese, sparkling wine 20 cl*	CHF 38.00

* or a glass of orange juice

LUNCHBOXES ON REQUEST	
Content	Price
Äpler-Tasche Grisons salami and cheese, our homemade pickled vegetables, 2 slices of bread, 1 butter, 1 sparkling mineral water 50cl, 1 Grisons nut slice 100g, Aperitif-Mix 80g	CHF 26.00
Käse-Tasche Viamala cheese, Grisons mountain cheese, sliced Aletsch cheese, organic Langwieser ewe's milk cheese, with tomato- apricot chutney, 2 slices of bread, 1 butter, 1 sparkling mineral water 50cl, 1 Grisons nut slice 100g, Aperitif-Mix 80g	CHF 29.00
Glacier-Tasche Air-dried Valaisanne meat, Grisons salami and mountain cheese, our homemade pickled vegetables, 2 slices of bread, 1 butter, 1 sparkling mineral water 50cl, 1 Spiegelberg Pinot Noir 20cl, 1 Grisons nut slice 100g, Aperitif-Mix 80g	CHF 36.00



Cheese platter

PROMOTIONAL MATERIAL



We are happy to provide you with free promotional materials for marketing purposes.

Glacier Express Image Flyer

4 languages Europe: DE | EN | FR | IT

6 languages Asia: JP | CN (traditional & simplified) | KR | TH | EN

Certificates

If your guests travel the whole way from St. Moritz / Davos – Zermatt or vice versa, you may award them a certificate. Certificates can be given to your guests at a suitable opportunity, e.g. on the final evening. Please order the required number of certificates no later than 10 working days before the journey. They will be sent to you by mail. Simply enter the names from your list of guests

Two different copies:

- Europe: DE | EN | FR | IT
- Asia: JP | CN (traditional & simplified) | KR | TH | EN

Order at:

Glacier Express AG

Binzstrasse 38

CH-8045 Zürich

info@glacierexpress.ch



SOUVENIRS & LUGGAGE TRANSPORT



During the journey

Please leave luggage in the luggage area at the wardrobe

Note

Whenever possible, we recommend that you transport your luggage from hotel to hotel with your coach. Unless otherwise agreed with the hotel, each guest is responsible for loading and unloading his or her own luggage.

Luggage station to door

You hand in your luggage at a station offering luggage shipping services in Switzerland, and we deliver it to your destination address in Switzerland two days later. You can choose one of three time windows for delivery.

Luggage door to station

We collect your luggage from your address in Switzerland and you can collect it from a station offering luggage shipping services two days later. You can choose one of three time windows for collection. Please note that the order must be placed by no later than 8 p.m. two days before collection.

You will find detailed information at www.sbb.ch/gepaeck



Souvenir sales

The boardshop offers a wide range of exclusive Glacier Express souvenirs – such as the famous slanted glasses.

Find our full range of souvenirs on:

www.glacierexpress-shop.ch



